

Rociale Healthcare Limited is a UK market leading supplier of custom procedure packs, drape packs, dressing packs and single use instruments.

Rociale Healthcare Limited is committed to total customer satisfaction by consistently fulfilling customer needs and requirements. To this end, the company shall supply products and services to enhance the customer's clinical standards, costs and service delivery.

In order to continuously meet these requirements, Rociale Healthcare Limited has implemented a company-wide Quality Management System, in line with the requirements of ISO 13485:2016, EU Council Directive 93/42/EEC, EU Regulation 2017/745, UK Medical Device Regulation 2002 (as amended), the UK Human Medicines Regulations 2012 (as amended) and NHS Supply Chain Labour Standards Assurance Scheme.

Quality throughout the business is guided by the following principles:

- Rociale Healthcare Limited is committed to compliance with relevant regulatory requirements and to the maintenance of the quality management system at all levels.
- Customer satisfaction is paramount in all aspects and therefore Rociale Healthcare Limited shall endeavour to meet all customer requirements (internal and external) first time, every time.
- The company shall maintain close relationships with customers to ensure that their requirements are fully understood and with our suppliers to ensure consistent, high-quality service and products.
- The Management Team aspires to ensure all staff are educated and trained to an appropriate level to safely and competently undertake their duties.

Signed:

A handwritten signature in blue ink, appearing to read 'Simon Loose', written over a white rectangular background.

Date: 27<sup>th</sup> February 2023

Simon Loose  
Chief Executive Officer