



## QUALITY POLICY

Rociale Healthcare Limited is the UK Market leading supplier of custom procedure packs, drape packs, dressing packs and single use instruments.

Rociale Healthcare Limited, operating as Rociale and Guardian, is committed to total customer satisfaction by consistently fulfilling customer needs and requirements. To this end, the company shall supply products and services in order to enhance the customer's clinical standards, costs and service delivery.

In order to continuously meet these requirements, Rociale Healthcare Limited has implemented a company-wide Quality Management System, in line with the requirements of ISO 13485:2016, ISO 9001:2015, Council Directive 93/42/EEC, NHS Supply Chain Labour Standards Assurance Scheme, EU Good Manufacturing Practice and EU Good Distribution Practice. Quality throughout the business is guided by the following principles:

- Rociale Healthcare Limited is committed to compliance with relevant regulatory requirements and to the maintenance of the quality management system at all levels.
- Customer satisfaction is paramount in all aspects and therefore Rociale Healthcare Limited shall meet all customer requirements (internal and external) first time, every time.
- The company shall maintain close relationships with customers to ensure that their requirements are fully understood and with our suppliers to ensure consistent, high quality service and products.
- Management aspire to ensure all staff are educated and trained to an appropriate level to safely and competently undertake their duties

A handwritten signature in blue ink, appearing to read "Simon Loose".

Simon Loose  
CEO

2<sup>nd</sup> January 2020